



Housing & Conference
Services

McMASTER ON CAMPUS ACCOMMODATIONS:

2026 Canadian Ketogenic Diet Conference (KETO26)

Overview

The register.mcmaster.ca website is where you will be able to register for your event, book your overnight accommodation (optional) and pay for your stay.

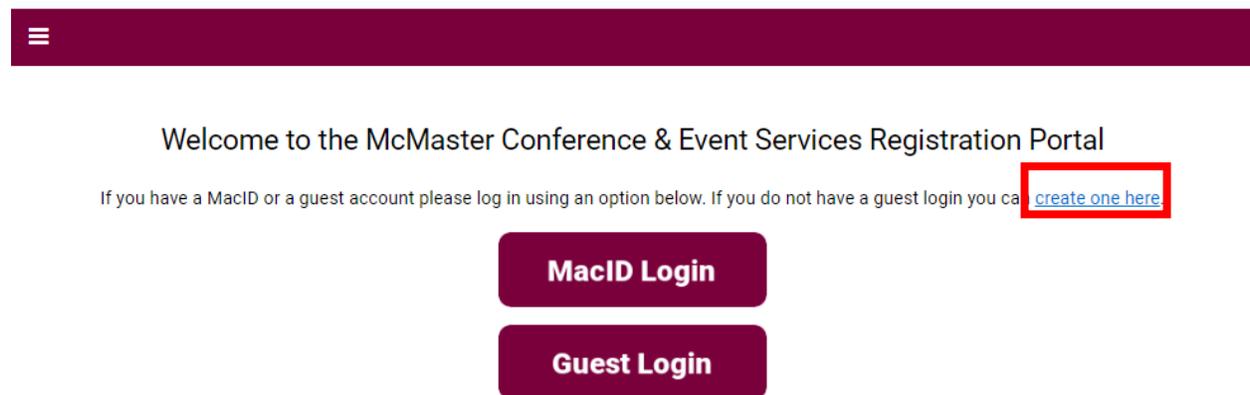
This manual provides a detailed list of instructions on using the registration portal. To restart your registration process, please press the McMaster Housing & Conferences logo at the top of the screen.

Getting Started

Visit register.mcmaster.ca and create an account by clicking **create one here**.

Important for McMaster Staff/Faculty: even if you have a MacID you must first create an account on our platform.

Once you have created your account, then you will be able to login using either your MacID Login or Guest Login.



Next, press the **General Registration** button from the top menu bar.



Welcome Nahrain Hanna to the McMaster Conference & Event Services portal.

Please select an option from the navigation bar above.

Search for your Group

Next, type your special group code which is **KETO26**, press **SEARCH** and then **SELECT** your group below.

McMaster University | Housing & Conference Services

General Registration | Event Tickets | Photography Requests | Log Out

Search for your Event/Group

Do you have a special group code? Please enter it below to proceed. If you're unsure please consult with your event planning team.

Event/Group Code
KETO26
SEARCH

Canadian Ketogenic Diet Conference 2026 - CKDC 2026 - On Campus Accommodations
From Wednesday, June 10, 2026 to Friday, June 12, 2026
SELECT

Welcome Page

The welcome page will appear outlining accommodation details.

Please review and press **SAVE & CONTINUE**.

Personal Information

Next, you will be taken to the Personal Information page.

Please complete your details and press **SAVE & CONTINUE**.

Overnight Accommodations

On the next screen you will see the available rooms in the accommodations block.

A block of Double Suites has been set aside in the **Peter George Centre for Living & Learning (PGCLL)**, conveniently located in the same building which will host the conference.

Select your check in and out dates from the calendar. Updating the date(s) will refresh the page with available rooms.

PGCLL [Two Bedroom Suite](#) - \$175+hst / night (reservations are prepaid, non-refundable)

- Two private bedrooms, each furnished with a double bed and desk, connected by a private washroom.
- Bed linens, pillows, towels and facecloths
- Toiletries: soap, shampoo, conditioner
- 24 hour Guest Service Centre in the lobby
- Common lounges and kitchen (seating, microwave) on each residence floor
- Secure, keycard controlled elevator access
- Complimentary Wi-Fi throughout the building

Please note: only guests named on the reservation can check in. If you wish to add a roommate's name to your reservation please e-mail reserve@mcmaster.ca.

The room block will remain open until May 11, 2026. Reservations after May 11 are based on availability.

You may book within the dates allocated to the group block: June 9 -12, 2026.

Ensure your dates are correct and click **ADD TO CART** below one of the rooms to move forward with your reservation.

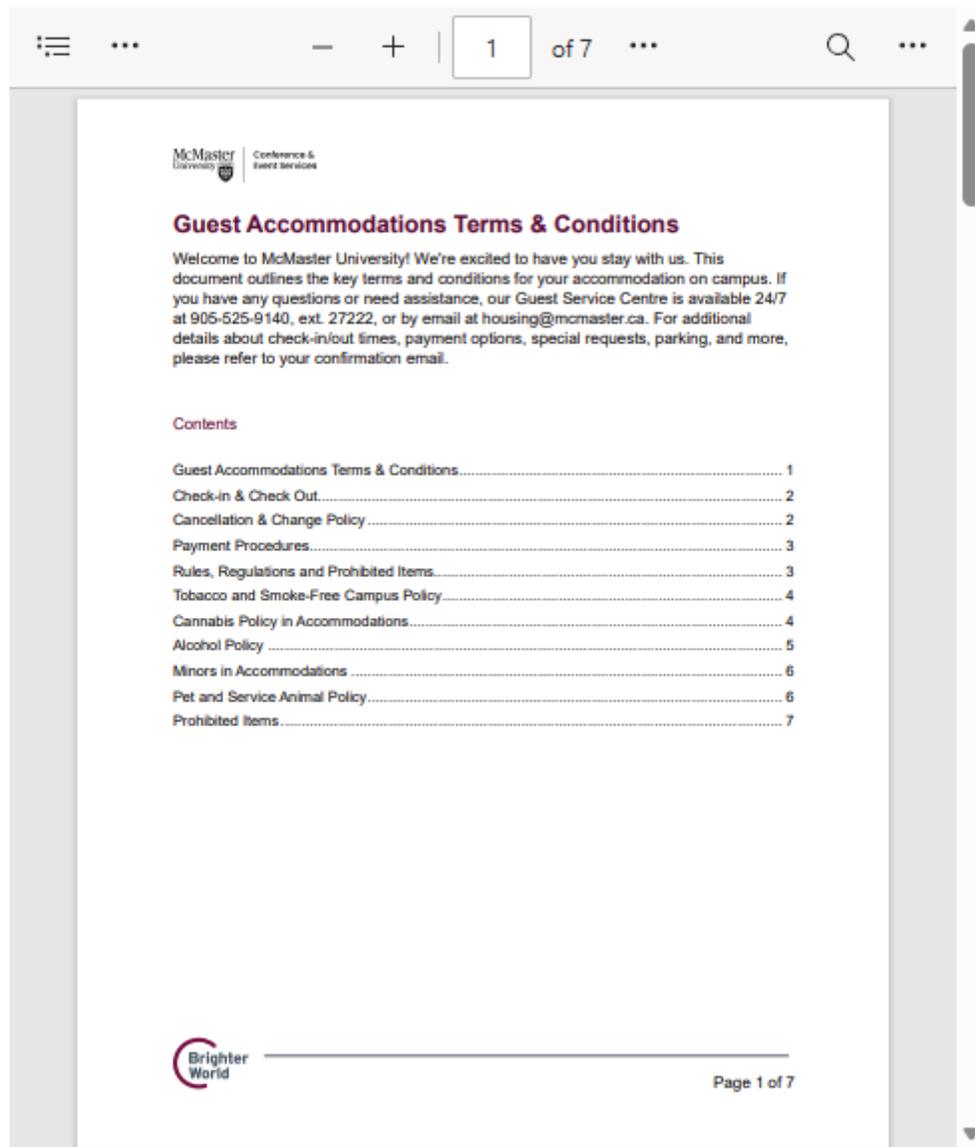
The screenshot shows a reservation system interface. At the top, there is a navigation bar with a menu icon, links for "General Registration", "Event Tickets", and "Photography Requests", and a "Log Out" link. Below the navigation bar, a search filter box is highlighted with a red border, containing the text "Find rooms available between" and two date input fields: "2026-06-10" and "2026-06-12", followed by "2 nights". Below the search filter, there are three room listings, each with a red-bordered "ADD TO CART" button. Each listing includes a room type of "2 CONNECTED SINGLE-OCCUPANCY ROOMS WITH SHARED ENSUITE WASHROOM (2 double beds, 1 washroom)", the building name "Peter George Centre for Living and Learning", and a maximum occupancy of 2. Each listing also has a "Calculate Total" link.

Guest Accommodations Terms & Conditions

Before completing your booking, you will be required to review and electronically sign the Guest Accommodations Terms and Conditions.



All guests are required to read the **Guest Accommodations Terms & Conditions** below. At the end you will need to agree to the **Guest Accommodations Terms & Conditions** by completing the field at the bottom of this page.



Please enter your MacID to proceed to express your agreement to the Guest Accommodations Terms & Conditions.

SAVE & CONTINUE

Shopping Cart Preview

You will then be taken to the Shopping Cart Preview, where you can review your booking details and see the balance owing.

The full **amount is due at the time of booking** and is **non-transferable and non-refundable**.

Press **PAY NOW** for the secure payment page.

If you wish to make a change to your shopping cart list, please click the **REMOVE** button.

To restart the registration, click the McMaster Housing & Conference Services logo.

General Registration Event Tickets Photography Requests 08:00 Log Out

Accepted credit card types are MasterCard, American Express or Visa.
Visa-Debits are not accepted.

Item Description	Sub-Total (\$)	Tax (\$)	Total Amount (\$)	Remove
Canadian Ketogenic Diet Conference 2026 - CKDC 2026 - On Campus Accommodations - Accom @ Peter George Ctr	\$350.00	\$45.50	\$395.50	
Total:		\$45.50	\$395.50	

Cancellations

Cancellation & Change Policy

- All conference and event reservations are **prepaid and non-refundable**, unless otherwise specified on your event registration portal.
- Changes to existing reservations are subject to a **\$25 administrative fee**. In exceptional cases where a refund is approved, this fee will also apply.
- To request a change, please contact reserve@mcmaster.ca at least **48 hours prior to arrival**.

Requests received within 48 hours of arrival may incur additional charges equivalent to** one night's stay plus applicable taxes**, in addition to the administrative fee.

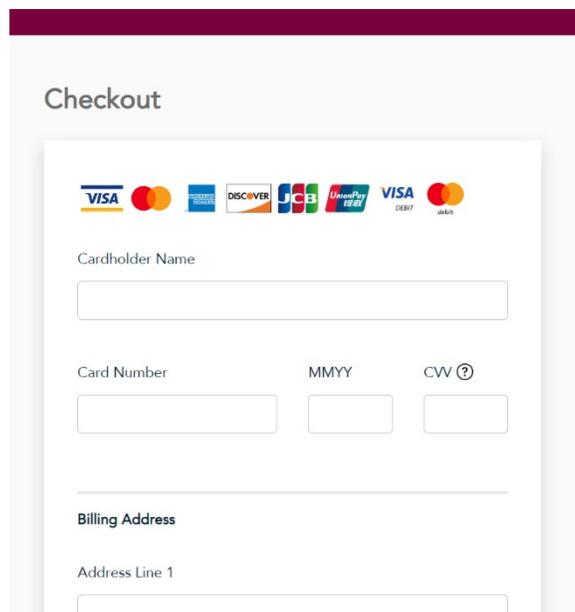
No-Shows & Late Arrivals

- Guests who do not check in on the scheduled arrival date and fail to notify us in advance will be considered **no-shows**.
- No-shows are subject to a **penalty of one night's stay plus applicable taxes**, and the remainder of the reservation may be released without further notice.
- If you anticipate a **late arrival**, please contact us in advance to ensure your reservation is held.

PAY NOW

Payment & Receipt

The Payment page will appear next, where you will enter your payment information. Please refer to the website for all available payment methods.



The screenshot shows a 'Checkout' page with a white background and a maroon header. At the top, there are logos for various payment methods: VISA, Mastercard, American Express, DISCOVER, JCB, UnionPay, VISA DEBIT, and Mastercard DEBIT. Below the logos, there are input fields for 'Cardholder Name', 'Card Number', 'MMYY', and 'CVV ?'. Underneath these is a section for 'Billing Address' with an 'Address Line 1' input field.

After submitting your payment, a message will appear saying: “Transferring...”, Please do not refresh your page – wait for the following page.

Once the payment has been processed, a confirmation page will appear. **This page serves as your receipt. Please screenshot, save a digital copy, or print it for your records.**

Confirmation Email

A confirmation email will be sent to the email address you used to log in. If you do not see it, please check your junk or spam folder.

We look forward to welcoming you to McMaster and hope you enjoy your stay!

Conference and Event Services (CES)

reserve@mcmaster.ca

